COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

Tn	the	Matter	of.
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ERIC D. SWANSON)		
COMPLAINANT)))		
v.	, CASE 1	NO.	95-592
HAYFIELD UTILITIES, INC.) `		
DEFENDANT) }		

ORDER

On December 21, 1995, the Commission received a complaint from Eric D. Swanson against Hayfield Utilities, Inc. regarding a bill he had received for sewage service. The bill, which covered a 58 day period, was for \$49.40. According to Mr. Swanson, no sewage was discharged during this period at the residence in question, as no water was used. Mr. Swanson stated that the amount charged him was "excessive and unfair" considering that Hayfield Utilities had incurred no additional expense or liability as a result of providing service to his residence during the billing period.

The Commission is empowered by KRS 278.260 to investigate a complaint against a utility that action taken by it is unreasonable or unjustly discriminatory. Pursuant to Commission regulation 807 KAR 5:001, Section 12(4)(a), upon the filing of a formal complaint, the Commission is to examine whether a prima facie case has been established. If the complaint does not establish a prima facie case, the complainant is to be notified and may be given the opportunity to amend the complaint within a specified time. A

prima facie case is one where sufficient evidence has been produced, if evidence to the contrary is disregarded, to support a favorable finding.

Based upon a review of Mr. Swanson's complaint, the Commission finds that a <u>prima facie</u> case has not been established. KRS 278.160(2) states that:

No utility shall charge, demand, collect or receive from any person a greater or less compensation for any service rendered or to be rendered than that prescribed in its filed schedules, and no person shall receive any service from any utility for a compensation greater or less than that prescribed in such schedules.

According to Hayfield Utilities' filed schedule (attached), its monthly rate for sewage service to a single family residence is \$24.70. This is a flat rate which is not affected by the amount of sewage discharged. Under Hayfield Utilities' filed schedule, each of its residential customers is charged the same monthly fee regardless of usage.

Mr. Swanson has received a bill covering a period of 58 days, or roughly two months, in the amount of \$49.40. As Hayfield Utilities' monthly rate for sewage service is \$24.70, Mr. Swanson does not appear to have been charged a greater amount for service rendered than that prescribed in Hayfield Utilities' filed schedule. There is therefore no indication that Hayfield Utilities has acted in an unreasonable or unjustly discriminatory manner toward Mr. Swanson, or that the bill in question is "excessive and unfair" as Mr. Swanson suggests.

As Mr. Swanson has failed to establish a <u>prima facie</u> case, the Commission will hold his complaint for 20 days to give him an opportunity to file additional information to support his claim that Hayfield Utilities has acted in an unreasonable or unjustly discriminatory manner. If no amendment setting forth a <u>prima facie</u> case is received within 20 days, the complaint will be dismissed.

IT IS THEREFORE ORDERED that:

- 1. Mr. Swanson is granted 20 days from the date of this Order to file an amended complaint stating a <u>prima facie</u> case against Hayfield Utilities that the charge is unreasonable or unjustly discriminatory.
- 2. If an amended complaint is not filed within 20 days of the date of this Order, the Complaint shall be dismissed without further order of the Commission.

Done at Frankfort, Kentucky, this 18th day of January, 1996.

PUBLIC SERVICE COMMISSION

Chairman

Vice Chairman

Commissioner

ATTEST:

Executive Director

Hayfield Utilities, Inc. Name of Issuing Corporation CLASSIFICATION OF SERVICE CLASSIFICATION OF SERVICE RESIDENTIAL RATE: Single Family Residential \$24.70/Month (flat rate) DATE OF ISSUE 11. 22. DATE EFFECTIVE 3-29-80	Form for filing Rate Schedules	P.8	Community, S.C. NO. 1	Town or City .
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SSUED BY PUBLIC SERVICE COMMISSION TITLE President OF KENTUCKY			PUBLIC S	SERVICE COMMISSION

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:	Case No. 95-592	
Elic O. Suetyns (Your Full Name)) COMPLAINANT)	RECEIVED DEC 21 1995
vs.))	Executive Director's Office
Hay field Uti (Name of Utility) //+125) DEFENDANT)	
	COMPLAINT	
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760301d (Yo	Orchard Court Lousville, F	cy 40222
(b) Hay field	1 Utilities le of Utility)	
1365+Mat	thans Ave tess of Utility)	
(c) That: An Uni	fair Sounge rate 15 Deing scribe here, lattaching addition	nal sheets if
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Formal	Complaint
Eric	DSwauson vs Hayfield Utilities (Your Name)
Page 2	
	Such an potrageous amount. This Is an excessive
	and infair rate. The Hayfield Utilities Co. incorrect
	no additional expose or liability, yet they change me
	as if I used the saver every day. A small charge
	Such as the 9 10.00 the Waterdapt has) may be indexed in
	order, but 49 4 for 58 days is excessive
	Wherefore, complainant asks The 449.40 Charges De (Specifically state the
	seduced to 10.00 Any Such charges in the
	Portuse, where no seconge is discharged be death
	with likewise
	Dated at Lougulle , Kentucky, this 19th day (Your City)
of _	December, 1995.

(Your Signature)